



BRIDAL TERMS & CONDITIONS

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Hair styling

Air Hair Studio provides tailored quotes for mobile hair styling, and our quoted prices include travel and out-of-salon charges, as well as fitting of the veil and any other head pieces.

Our quoted prices do not include makeup.

Makeup

Air Hair Studio has a long standing partnership with Mirror Mirror Makeup Artistry. If you would like a quote for mobile makeup, please contact us and we will arrange to have Mirror Mirror provide a quote.

Trial

We strongly recommend a makeup trial about 8 to 12 weeks before the wedding, however please note that trials are subject to extremely limited availability on Fridays and Saturdays. If you're unable to make it within this time frame, that's okay too – but we strongly recommend having a trial at some point prior to the wedding.

Even if you have a specific idea in mind, we strongly recommend trialling it first to make sure it's right for you and you're fully comfortable with it. It's also a great opportunity to get to know your stylist.

We allow about an hour for a trial, so that we can spend plenty of time working on the perfect look.

Trials are \$100 per person, and are done in salon only. Trials are open to everybody – not just the bride.

On the day

We ask that everybody is at the venue 30 minutes before we're due to start, with hair washed and dried the morning of the wedding, and no absolutely no product in the hair.

We will schedule all hairstyling so that everyone is finished at least an hour and a half before needing to leave for your ceremony. We generally start with any mothers/grandmothers and older ladies first, followed by the bridesmaids, then the bride. Once all hairstyling is completed, we make any final changes and do final touch ups.

We will arrive 15 to 30 minutes beforehand to set up.

We ask that you have a grazing lunch rather than having everybody stop together at the same time for a sit down lunch, so we can keep to schedule and avoid delays.

The above times are subject to change, and if you decide to go ahead with Air Hair Studio, we will confirm final timings a week or two before the wedding.

Things to keep in mind

The times we have quoted above are based on our many years of experience in wedding hairstyling. The last hour and a half before your ceremony is when everything gets busy, so finishing your hair before this time ensures you can still relax while we focus on making your hair perfect, without the distractions of others.



We ask that everyone arrives on time so that we can start and finish on time, for the sake of your sanity and enjoyment of the day! Unfortunately, if we are prevented from starting on time, we can't guarantee that the day won't become a little stressful and hectic for you.

Your photographer, wedding planner and/or venue may like you to be ready earlier than our recommended time above – please confirm this with them and let us know if you need to be ready earlier.

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Securing the date

If you'd like to go ahead and secure your wedding date with Air Hair Studio, a **non-refundable** deposit is required to be paid at your earliest convenience. The deposit is then deducted from the final balance of your invoice.

The hairstylist/s quoted are available at the time of preparing your quote. However, our team of stylists are available on a first in, first served basis, and may become unavailable before you have accepted our quote. If this is the case, we will be in touch.

Your wedding date is not secured with Air Hair Studio until we have emailed an invoice to confirm receipt of your deposit.

These terms and conditions are subject to change at any time, and we will endeavour to notify you of any changes. Payment of your deposit constitutes acceptance of all conditions outlined in this document and any subsequent changes.

Price variations

This quote for mobile wedding hairstyling is valid for 28 days and applies to the date and location quoted above. All other quoted prices (eg. for trials) are subject to change in line with our usual salon price changes.

Prices may vary if any of the following circumstances change:

- additional hairstylists are required or requested
- an earlier start time is required or requested (early morning charge applies for a start time of 7.00am or earlier, including travel time)
- the date changes
- the location changes
- accommodation is required
- any other circumstances change

Failure to comply with all terms may result in additional fees which will be payable on the day.

Cancellations & replacements

Cancellations (entirely or in part) within 28 days of your booking will not be refundable, for the inconvenience of late cancellations and loss of other weddings or other business, unless otherwise agreed.

If, for any reason, the stylist who has been booked for your wedding becomes unavailable on the date of your booking, we will find a replacement and equivalently skilled and experienced stylist for you, at no additional cost to you.

Should you choose not to use our replacement stylist, this will be treated as a cancellation whereby your deposit will be non-refundable.



Social media

By engaging Air Hair Studio for hairstyling services you grant permission to Air Hair Studio to use any images taken of you, either professional or by the stylist involved, and provide consent to use the images on social media, on our website or in any other marketing material. You may opt out of this at the time of the service if you wish.

Please note that we will never be the first to reveal your wedding photos on social media! We will always wait for you or your photographer to post first.

Refusal of service

We may refuse to provide services to anyone, at any time, at our sole discretion without refund, unless otherwise agreed. Reasons for refusal include, but are not limited to, intoxication, mistreatment of our staff, compromised working conditions, unacceptable hygiene, breach of terms and/or lateness.

Delay fee

For significant delays where an Air Hair Studio stylist is prevented from working and therefore prevented from keeping to schedule, a rate of \$1.85/minute is payable for delays exceeding a total of 20 minutes.

This fee is payable on the day via EFTPOS.

Payment of the balance

Payment of the balance is due in full prior to the wedding, but we will be in touch a week or two before the wedding to confirm final numbers, final payment and any other details.

Thank you for the opportunity to be a part of your special day!

Air Hair Studio